

ORDER FOR SUPPLIES OR SERVICES

PAGE

OF

IMPORTANT: Mark all packages and paper with contract and/or order numbers

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1. DATE OF ORDER 11/16/98	2. CONTRACT NO. (If any) NAS5-98145	3. ORDER NO. S-23602-G	4. REQUISITION/REFERENCE NO. 201-16634
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5. ISSUING OFFICE (Address correspondence to) Deanna Herschell Code 211 NASA/GSFC Greenbelt, MD 20771 301-286-6303	6. SHIP TO: (Consignee and address, ZIP Code) Sherri Butler, Code 201 NASA/GSFC Greenbelt, MD 20771
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7. TO: CONTRACTOR (Name, address and ZIP Code) ATTN: Diane Whitmoyer RMS Information Systems, Inc. 1595 Spring Hill Road Suite 100 Vienna, VA 22182	8. TYPE OF ORDER <input type="checkbox"/> A. PURCHASE -Reference your _____ Please furnish the following on the terms and conditions specified on both sides of this order and on the attached sheets. If any, include delivery as indicated. This purchase is negotiated under authority on _____. <input checked="" type="checkbox"/> B. DELIVERY -Except for billing instructions on the reverse, this delivery order is subject to instructions contained on this side only of this form and is issued subject to the terms and conditions of the above numbered contract.
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9. ACCOUNTING AND APPROPRIATION DATA 809/00110(99) 2529 200-992-88-01-01 A501 BNC: 905 PPC: BX 201-16634(2C) \$1,055,000.00	10. REQUISITIONING OFFICE 11. BUSINESS CLASSIFICATION (Check appropriate box(es)) <input type="checkbox"/> SMALL <input checked="" type="checkbox"/> OTHER THAN SMALL <input type="checkbox"/> DISADVANTAGED <input type="checkbox"/> WOMENOWNED
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12. F.O.B. POINT Destination	14. GOVERNMENT B/L NO. N/A	15. DELIVER TO F.O.B. POINT ON OR BEFORE (Date)	16. DISCOUNT TERMS Net 30
13. PLACE OF INSPECTION AND ACCEPTANCE N/A			

17. SCHEDULE

ITEM NO. (A)	SUPPLIES OR SERVICES (B)	QUANTITY ORDERED (C)	UNIT (D)	UNIT PRICE (E)	AMOUNT (F)	QUANTITY ACCEPTED (G)
1.	This delivery order is for comprehensive desktop computer services, server services, and intra-center communication services for the Goddard Space Flight Center (GSFC) including the Wallops Flight Facility (WFF) and GISS covered in the ODIN contract See Additional Terms and Attachments to this DO Period of Performance: 12/1/98 through 11/30/01 INVOICES SHOULD BE SUBMITTED MONTHLY IN ARREARS.	1	JOB	NTE	\$1,055,000.00	
	18. SHIPPING POINT	19. GROSS SHIPPING WEIGHT	20. INVOICE NO.			(H) TOTAL \$1,055,000.00
	21. MAIL INVOICE TO: NASA/GSFC, Accounts Payable Section, Code 151.3A Greenbelt, Maryland 20771				\$1,055,000.00	(I) GRAND TOTAL

22. UNITED STATES OF AMERICA BY (Signature)

23. NAME/TITLE:

KAREN M. SMITH
CONTRACTING OFFICER

The total value of this delivery order is \$14,931,854.00.

The total quantities ordered under this delivery order are contained in the GSFC Total Seat Database dated 11/16/98. This document is incorporated into this order by reference.

The Customer Satisfaction metrics are contained in Attachment A.

The NSTL Performance Profile Ratings are contained in Attachment B.

The transition plan, submitted with RMS' Implementation plan, is incorporated into this order by reference.

The Security Uplift surcharge is \$348.00. This is a fixed amount for the restore to baseline configuration in accordance with Section C.5.5.3 of Contract NAS5-98145.

Reference #.3.1.15: Server File Space per User: The Basic Service Level for this option (Server File Space per User) is 100 megabytes per user.

The Delivery Order Contracting Officer's Technical Representative (COTR) is Mark Silverstein, Code 200, at 301-286-8323. The Technical Management Representative (TMR) at Wallops Flight Facility is Scott Webb, Code 228, at 757-824-1407. The TMR's duties are limited to the day-to-day operations at the WFF. The DO-COTR has full responsibility for the oversight of services provided at the WFF.

Asset Transition Value is: \$4,553,468.00

There is no due diligence cost adjustment for this delivery order.

Notwithstanding the requirements of Contract NAS5-98145, the following additional clause is incorporated into this Delivery Order:

NASA Far Supplement clause:

1852.232-77, LIMITATION OF FUNDS (FIXED PRICE CONTRACT)
(MARCH 1989)

(a) For the provision of IT services, the sum of \$1,055,000.00 is presently available for payment and allotted to this contract. It is anticipated that from time to time additional funds will be allocated to the contract in accordance with the following schedule, until the total price of said items is allotted:

SCHEDULE FOR ALLOTMENT OF FUNDS	
Date	Amounts
TBD	TBD

(b) The Contractor agrees to perform or have performed work on the items specified in paragraph (a) of this clause up to the point at which, if this contract is terminated pursuant to the Termination for Convenience of the Government clause of this contract, the total amount payable by the Government (including amounts payable for subcontracts and settlement costs) pursuant to paragraphs (f) and (g) of that clause would, in the exercise of reasonable judgment by the Contractor, approximate the total amount at the time allotted to the contract. The Contractor is not obligated to continue performance of the work beyond that point. The Government is not obligated in any event to pay or reimburse the Contractor more than the amount from time to time allotted to the contract, anything to the contrary in the Termination for Convenience of the Government clause notwithstanding.

(c)(1) It is contemplated that funds presently allotted to this contract will cover the work to be performed until January 31, 1999.

(2) If funds allotted are considered by the Contractor to be inadequate to cover the work to be performed until that date, or an agreed date substituted for it, the Contractor shall notify the Contracting Officer in writing when within the next 60 days the work will reach a point at which, if the contract is terminated pursuant to the Termination for Convenience of the Government clause of this contract, the total amount payable by the Government (including amounts payable for subcontracts and settlement costs) pursuant to paragraphs (f) and (g) of that clause will approximate 75 percent of the total amount then allotted to the contract.

(3) (i) The notice shall state the estimate when the point referred to in paragraph (c)(2) of this clause will be reached and the estimated amount of additional funds required to continue performance to the date specified in paragraph (c)(1) of this clause, or an agreed date substituted for it.

(ii) The Contractor shall, 60 days in advance of the date specified in paragraph (c)(1) of this clause, or an agreed date substituted for it, advise the Contracting Officer in writing as to the estimated amount of additional funds required for the timely performance of the contract for a further period as may be specified in the contract or otherwise agreed to by the parties.

(4) If, after the notification referred to in paragraph (c)(3)(ii) of this clause, additional funds are not allotted by the date specified in paragraph (c)(1) of this clause, or an agreed date substituted for it, the Contracting Officer shall, upon the Contractor's written request, terminate this contract on that date or on the date set forth in the request, whichever is later, pursuant to the Termination for Convenience of the Government clause.

(d) When additional funds are allotted from time to time for continued performance of the work under this contract, the parties shall agree on the applicable period of contract performance to be covered by these funds. The provisions of paragraphs (b) and (c) of this clause shall apply to these additional allotted funds and the substituted date pertaining to them, and the contract shall be modified accordingly.

(e) If, solely by reason of the Government's failure to allot additional funds in amounts sufficient for the timely performance of this contract, the Contractor incurs additional costs or is delayed in the performance of the work under this contract, and if additional funds are allotted, an equitable adjustment shall be made in the price or prices (including appropriate target, billing, and ceiling prices where applicable) of the items to be delivered, or in the time of delivery, or both.

(f) The Government may at any time before termination, and, with the consent of the Contractor, after notice of termination, allot additional funds for this contract.

(g) The provisions of this clause with respect to termination shall in no way be deemed to limit the rights of the Government under the default clause of this contract. The provisions of this Limitation of Funds clause are limited to the work on and allotment of funds for the items set forth in paragraph (a) of this clause. This clause shall become inoperative upon the allotment of funds for the total price of said work except for rights and obligations then existing under this clause.

(h) Nothing in this clause shall affect the right of the Government to terminate this contract pursuant to the Termination for Convenience of the Government clause of this contract.

(End of clause)



National
Aeronautics
and Space
Administration

Contracting Officer Technical Representative (COTR) Delegation

TO: Mark Silverstein

FROM: Karen Smith

CONTRACTOR

RMS Information Systems, Inc.

CONTRACT NO.

NAS5-98145 S-23602-G

1. Pursuant to the Federal Acquisition Regulation (FAR) and NASA FAR Supplement, you are hereby appointed the Contracting Officer Technical Representative (COTR) for the contract identified above. The COTR's function is to serve as technical liaison between the Contractor and the Contracting Officer. The COTR is responsible for monitoring the Contractor's performance and delivery of the final product and/or services under the contract. Specific duties and responsibilities are listed in paragraph 3 below.

2. The duties delegated in this letter are not redelegable. The COTR is cautioned that he or she may be personally liable for actions taken or direction given beyond the authorities delegated in this letter.

3. The following authority and responsibilities, when checked below, are hereby delegated to the individual appointed by paragraph 1 above.

☒ a. Monitor contract performance and immediately report all problems related to it to the contracting Officer. Keep the Contracting Officer informed, both orally and in writing, of the status of the contract and performance of its requirements. No periodic reports, as such, are required, but care should be taken to promptly report any potential disagreement or controversy that may arise.

☐ b. Establish, and provide to the Contracting Officer, a surveillance plan that will ensure receipt of the quantity and kinds of supplies or services required by the contract.

☐ c. Perform on-site surveillance in accordance with the surveillance plan (see paragraph 3b above). Document surveillance activities and provide a copy of documentation to the Contracting Officer (see paragraph 3(a) above). Assure technical proficiency and compliance with the technical provisions of the contract by review and verification of the performance of the work accomplished by the Contractor. Coordinate with Defense Contract Administration Services (DCAS) when a partial contract administration delegation has been made to that agency to ensure that there is no duplication of administration efforts.

☒ d. Ensure that the Contractor complies with the defined Statement of Work or specifications included in the contract. Assist the Contractor and the Contracting Officer in interpreting technical requirements of the contract scope of work or specifications. Differences of opinion shall be referred to the Contracting Officer for resolution.

☐ e. Assure that the Contractor uses the levels of personnel contracted for and necessary for performance of contractual requirements and that the level of personnel contracted for is not diluted by the excessive use of low caliber personnel.

☒ f. Review and evaluate the Contractor's progress in relation to expenditures and advise the Contracting Officer of any disparity indicating excessive or deficient funding.

☒ g. Review Contractor invoices and recommend approval/disapproval for payment as appropriate. Such review shall be completed in a manner so as to allow timely payment under the Prompt Payment Act and avoidance of payment of interest penalties.

☒ h. Recommend in writing to the Contracting Officer any changes desired in scope and/or technical provisions of the contract with justification for the proposed action. If the Contractor proposes a change, obtain the Contractor's written statement to that effect and forward it to the Contracting Officer together with your analysis and recommendation. **YOU ARE NOT DELEGATED TO AUTHORIZE ANY CHANGES IN THE STATEMENT OF WORK OR SPECIFICATIONS OR DUTIES OF THE PARTIES AS STATED IN THE CONTRACT.**

☒ i. Ensure that proper action has been taken to formally modify the contract before the Contractor proceeds with any changes in the work or services to be performed.

☒ j. As requested, prepare and forward to the Contracting Officer cost estimates for any proposed increase or decrease in the work and/or services to be performed. Obtain certified funds when necessary for proposed increases.

☒ k. Perform inspections of completed work and/or services and certify or have certified (by authorized Government officials) acceptance or nonacceptance of work.

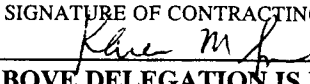

☒ l. After completion of work, notify the Contracting Officer when the Contractor has met all terms of the contract and make any appropriate recommendations.

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() m. Other duties as follows:

() The contract includes the (/ / Patent Rights clause) or (/ / New Technology clause). The Patent Rights clause requires the disclosure and reporting of inventions (includes software). The New Technology clause requires the disclosure and reporting of inventions (includes software), discoveries, improvements, and innovations. Communicate to the contractor the importance of complying with the clause and include the required reporting as part of your review of the progress of the contract. During the course of the contract, encourage the contractor to report technical innovation and inform the New Technology Representative of any potential innovations and/or inventions associated with the contract.

4. In order to record your actions as COTR, you should set up and maintain a file of letters you may send to and receive from the Contractor and Contracting Officer and memoranda for record of any such nonwritten actions and/or decisions. This file is considered a segment of the official contract file and should be forwarded to the Contracting Officer at the conclusion of the contract.
5. This delegation as COTR does not in any way alter or supersede your existing relationship with your supervisor.
6. This appointment is effective upon its receipt by you and shall remain in effect until closeout and final payment of the assigned contract or until terminated in writing by me or other appropriate Contracting Officer.

TYPED NAME OF CONTRACTING OFFICER Karen M. Smith	SIGNATURE OF CONTRACTING OFFICER 	DATE 11-17-98
THE ABOVE DELEGATION IS HEREBY ACCEPTED		
TYPED NAME OF COTR Mark Silverstein	SIGNATURE OF COTR 	DATE 11/18/98

SPECIAL INSTRUCTIONS

The COTR is requested to sign and return the original of this document to the Contracting Officer and retain one copy for his or her file; the Contractor is requested to retain this letter in its official file.



National
Aeronautics
and Space
Administration

Contracting Officer Technical Management Representative (TMR) Delegation

TO: Scott Webb

FROM: Karen Smith

CONTRACTOR

RMS Information Systems, Inc.

CONTRACT NO.

NAS5-98145 S-23602-G

1. Pursuant to the Federal Acquisition Regulation (FAR) and NASA FAR Supplement, you are hereby appointed the Contracting Officer Technical Management Representative (TMR) for the contract identified above. The TMR's function is to serve as technical liaison between the Contractor and the Contracting Officer. The TMR is responsible for monitoring the Contractor's performance and delivery of the final product and/or services under the contract. Specific duties and responsibilities are listed in paragraph 3 below.

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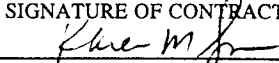

☐ l. After completion of work, notify the Contracting Officer when the Contractor has met all terms of the contract and make any appropriate recommendations.

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() m. Other duties as follows:

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8. This delegation as TMR does not in any way alter or supersede your existing relationship with your supervisor.
9. This appointment is effective upon its receipt by you and shall remain in effect until closeout and final payment of the assigned contract or until terminated in writing by me or other appropriate Contracting Officer.

TYPED NAME OF CONTRACTING OFFICER Karen M. Smith	SIGNATURE OF CONTRACTING OFFICER 	DATE 11-17-98
THE ABOVE DELEGATION IS HEREBY ACCEPTED		
TYPED NAME OF TMR Scott Webb	SIGNATURE OF TMR 	DATE 11/25/98

SPECIAL INSTRUCTIONS

The TMR is requested to sign and return the original of this document to the Contracting Officer and retain one copy for his or her file; the Contractor is requested to retain this letter in its official file.

1.4 Customer Satisfaction and SLAs

Our detailed, Web-posted customer satisfaction metrics allow Goddard and RMS to view results immediately, enabling us to predict and avert customer satisfaction issues.

Service Level Agreements (SLA) and related service level objective metrics are used to quantitatively measure and track our performance against contract requirements and our internal operational standards. These metrics allow us to modify services and systems to provide continual exceptional service, and enable Goddard to make quantitative and qualitative decisions concerning the return on their ODIN investment.

Customer Satisfaction: Our internal and independent customer survey programs provide a means to measure customer satisfaction with ODIN products and services, ensuring customer satisfaction metrics of at least 90 percent. **Figure 1-8** lists the Level 1 customer satisfaction metrics we propose for ODIN. We will perform weekly analysis to identify service anomalies and trends that require immediate resolution. Survey instruments include customer satisfaction survey questions designed for direct mail and callbacks, Web Smart Forms, and a hotline for confidential customer comments.

A hierarchical set of customer survey elements allows us to focus on the cause of customer satisfaction problems. The customer satisfaction metrics are then applied to these elements.

Service Level Agreements: We get users involved in the continuous refinement of SLAs through the Customer Service Board, ensuring the inclusion of ODIN community expectations and business needs. SLA metrics are used to report performance against contract-specified service level requirements. We also establish internal service level goals that enable us to set and monitor thresholds at higher than required levels so we can resolve potential problems *before* SLAs are impacted. The detailed service level goal metrics listed in **Figure 1-9** (Contractor Specific Metrics, Level 2 and Trend Metrics, Level 3) fall into three broad categories of indicators: program, performance, and utilization.

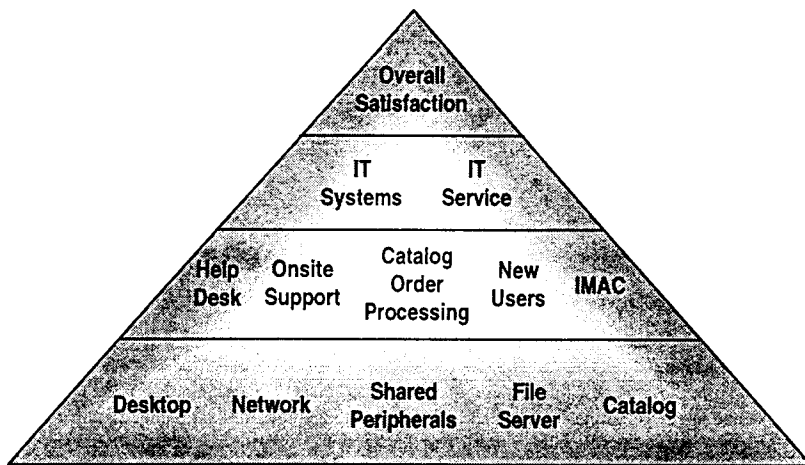
We will periodically benchmark our ODIN service and pricing levels against relevant outsourcing industry databases to evaluate the quality and competitiveness of our services.

Consolidated Enterprise Monitoring and Reporting: Customer satisfaction Level 1 metrics, as well as the program, performance, and utilization Level 2 metrics, are continuously monitored using the ROEMS modules and are stored in the ROEMS Data Warehouse. ROEMS compares these parameters against pre-established thresholds and event filters. By monitoring at higher thresholds than our contractual requirements, we respond proactively to events on any ODIN seat/system or infrastructure component that presents a potential problem, or is related to mission support services.

Our User Services Manager uses the weekly and monthly ROEMS reports, customer satisfaction feedback, and time-based trend analyses (Trend Metrics, Level 3) to identify quality issues with our service delivery processes and tools. Running 90-day time frames are analyzed on a biweekly basis to identify service quality reduction trends. When trends are identified, a corrective action plan is developed and implemented through process re-engineering, technology refresh, additional training, or integration of a new tool into the ROEMS.

Level 1 Metric	Description	Service Level
Overall Satisfaction	Friendliness, responsiveness, professionalism, competence, consistency, and effectiveness	90%
Technical Skill	Accuracy and completeness of technical information, competency, product knowledge	90%
Professionalism	Keeps you informed, willing to go the extra mile, customer-oriented, good reputation	90%
Technical Depth	Enough depth and resources to meet all your needs and get the job done at a reasonable cost	90%
Promptness of Resolution	Timely resolution of calls and closing Trouble Ticket	90%
Service Quality	Product quality and reputation, comprehensive catalog, availability of service and support	90%

Figure 1-8. Customer Satisfaction Metrics



DOSP-63

Description	Service Level Objective	Service Level Objective	Level 3 Trend Metric
Program Metrics			
IntelliCenter Availability	24 hours a day/7 days per week	99%	
Help Desk Call Response	Phone answered by customer service representative within 30 seconds during normal service hours	95%	•
Resolve Call and Close Trouble Ticket	All service requests/problems resolved within 1 business day	90%	•
Order Management	Order entered within 2 business hours	95%	
Order Processing	Sales orders created and orders acknowledged within 24 hours	95%	•
Order Fulfillment	Order fulfillment (non-constrained catalog product) 5 days from valid PO	90%	•
Site Installation (non-complex)	Install and test within 24 hours of receipt of shipment onsite	95%	•
Site Installation (complex)	Install and test within 5 business days of receipt of shipment onsite	95%	•
Catalog Maintenance	Manufacturer announces new or replacement product, configurations related, and catalog updated within 5 business days	95%	
New User Account Request	Account setup within 4 hours	80%	•
Customer Requested Software	SW installed within 1 business day after CCB approval	80%	•
Server Backup	Daily backups occurring as scheduled – less than two failures per month 30-day information recovery access	95%	•
Server Restore	Successful information restoration per user request	98%	•
Move Add Change Request – Simple	Within 1 business day	80%	•
Move Add Change Request – Complex	Performed on scheduled day	95%	•
Performance Metrics			
CNE Overall Availability	Based on network failure affecting five or more desktops	99.9%	•
CNE Round Trip Delay	Based on Ping test from user workstation to network edge (NISN) <25 ms	95%	•
Switch Latency	Port-to-port switching latency through the switch <10 ms	98%	•
CNE Minutes of Contiguous Outage	Not more than 20 minutes per month based on network failure affecting five or more desktops	95%	•
Server Availability	Based on failure affecting five or more desktops	99.9%	•
Server Minutes of Outage per Year	10 minutes based on failure affecting five or more desktops	95%	•
Remote Access Connect Probability	Connect probability 0.95	95%	•
Utilization Metrics			
CNE Backbone Utilization	Threshold set at 75% to create event for alarm	75%	•
CNE Building Riser Utilization	Threshold set at 75% to create event for alarm	75%	•

Figure 1-9. Level 2 Specific Metrics

How We Improve

Trend analysis enables our proactive response to IT issues. By monitoring culturally significant qualitative and precise quantitative metrics, we gauge absolute customer satisfaction and establish profiles. We identify developing requirements, distribute information relevant to cultural needs, and provide one-on-one feedback as necessary.

Offeror Name: RMS

Platform : PC Standard Desktop; Entry-Level GP 1

NSTL Performance Profile Ranking: 51.2% Date of NSTL Certification: Baselined 7/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	DeskPro 4000 DT 5/233X M3200 CDS		
Motherboard				
CPU	Intel	Pentium II		233 MHz
BIOS				
Hard Disk	Compaq			4.0 GB
HD Controller Card				
Floppy Drive	Compaq	3.5"		1.44 MB
Keyboard	Compaq			101 Extended
Mouse	Compaq			
Power Supply				
Network Interface Card	Compaq (Ethernet)			NDIS-3 Compliant
Monitor	Compaq	SVGA		15" .28 Pitch
CD-ROM	Compaq			24X
Sound Card	Compaq			
Speakers				16-bit Sound Blaster Compatible
Headset/Microphone				
Microphone				
Video Card	Compaq			
Other: Internal Bus Topography Energy Star Compliant				ISA/PCI Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		64 MB		
Cache	Compaq		512 K		
Video RAM	Compaq		2 MB		

Other salient features:

- Microsoft Windows 98
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : MAC Standard Desktop; Entry-Level GP 1

NSTL Performance Profile Ranking: 101% Date of NSTL Certification: Published 6/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Apple	PowerMACG3		
Motherboard				
CPU	Motorola	PowerPCG3		233 MHz
BIOS				
Hard Disk	Apple			4.0 GB
HD Controller Card				
Floppy Drive	Apple	3.5"		1.44 MB
Keyboard	Apple			104 Extended
Mouse	Apple			
Power Supply				
Network Interface Card	Apple (Transceiver)			Appropriate
Monitor	Apple	SVGA		15" .28 Pitch
CD-ROM	Apple			24X
Sound Card	Apple			
Speakers				Built-in
Headset/Microphone				
Microphone				
Video Card	Apple			
Other: Internal Bus Topography Energy Star Compliant				PCI Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Apple		64 MB		
Cache			512 K		
Video RAM			2 MB		

Other salient features:

- Claris MAC O/S 8.1
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 98 (Word 98, Excel 98, Outlook Express, PowerPoint 98)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : PC Standard Desktop; Mid-Level GP 2

NSTL Performance Profile Ranking: 78.1 % Date of NSTL Certification: Baselined 7/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	DeskPro 6000D 6300X/4300/CDS		
Motherboard				
CPU	Intel	Pentium II		300 MHz
BIOS				
Hard Disk	Compaq			4.3 GB
HD Controller Card				
Floppy Drive	Compaq	3.5"		1.44 MB
Keyboard	Compaq			101 Extended
Mouse	Compaq			
Power Supply				
Network Interface Card	Compaq (Ethernet)			NDIS-3 Compliant
Monitor	Compaq	SVGA		15" .28 Pitch
CD-ROM	Compaq			24X
Sound Card	Compaq			
Speakers				16-bit Sound Blaster Compatible
Headset/Microphone				
Microphone				
Video Card	Compaq			
Other: Internal Bus Topography Energy Star Compliant				ISA/PCI Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		64 MB		
Cache	Compaq		512 K		
Video RAM	Compaq		2 MB		

Other salient features:

- Microsoft Windows 98
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : MAC Standard Desktop; Mid-Level GP 2

NSTL Performance Profile Ranking: 101.1% Date of NSTL Certification: Published 6/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Apple	PowerMac G3		
Motherboard				
CPU	Motorola	PowerPC G3		233 MHz
BIOS				
Hard Disk	Apple			4.0 GB
HD Controller Card				
Floppy Drive	Apple	3.5"		1.44 MB
Keyboard	Apple			104 Extended
Mouse	Apple			
Power Supply				
Network Interface Card	Apple (Transceiver)			Appropriate
Monitor	Apple	SVGA		15" .28 Pitch
CD-ROM	Apple			24X
Sound Card	Apple			
Speakers				Built-in
Headset/Microphone				
Microphone				
Video Card	Apple			
Other: Internal Bus Topography Energy Star Compliant				PCI Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Apple		64 MB		
Cache			512 K		
Video RAM			2 MB		

Other salient features:

- Claris MAC O/S 8.1
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 98 (Word 98, Excel 98, Outlook Express, PowerPoint 98)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : PC Standard Laptop; Entry-Level GP 3

NSTL Performance Profile Ranking: 55.9% Date of NSTL Certification: Baselined 7/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	Armada 1590DMT		
Motherboard				
CPU	Intel	Pentium MMX		166 MHz
BIOS				
Hard Disk	Compaq			2.1 GB
HD Controller Card				
Floppy Drive	Compaq	3.5"		1.44 MB
Keyboard	Compaq			
Mouse	Compaq			
Power Supply				
Network Interface Card	Compaq (Ethernet and Modem)			
Monitor	Compaq			12.1"
CD-ROM				
Sound Card	Compaq			
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		16 MB		
Cache					
Video RAM					

Other salient features:

- Microsoft Windows 98
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : MAC Standard Laptop; Entry-Level GP 3

NSTL Performance Profile Ranking: 57.6% Date of NSTL Certification: Published 6/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Apple	PowerBook 3400c/240		
Motherboard				
CPU	Motorola	603c		240 MHz
BIOS				
Hard Disk	Apple			3.0 MB
HD Controller Card				
Floppy Drive	Apple	3.5"		1.44 MB
Keyboard	Apple			
Mouse	Apple			
Power Supply				
Network Interface Card	Apple (Transceiver)			
Internal Bus				
Monitor	Apple			12.1"
CD-ROM	Apple			
Sound Card	Apple			
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Apple		16 MB		
Cache					
Video RAM					

Other salient features:

- Claris MAC O/S 8.1
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 98 (Word 98, Excel 98, Outlook Express, PowerPoint 98)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : PC Optional Laptop, Mid-Level GP 3

NSTL Performance Profile Ranking: 81.6% Date of NSTL Certification: Baselined 7/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	Armada 7360DMT		
Motherboard				
CPU	Intel	Pentium MMX		200 MHz
BIOS				
Hard Disk	Compaq			3.0 GB
HD Controller Card				
Floppy Drive	Compaq	3.5"		1.44 MB
Keyboard	Compaq			
Mouse	Compaq			
Power Supply				
Network Interface Card	Compaq (Ethernet and Modem)			
Monitor	Compaq			12.1"
CD-ROM	Compaq			
Sound Card	Compaq			
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		32 MB		
Cache					
Video RAM					

Other salient features:

- Microsoft Windows 98
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : MAC Optional Laptop; Mid-Level GP3

NSTL Performance Profile Ranking: 100.0% Date of NSTL Certification: Published 6/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Apple	PowerBook G3		
Motherboard				
CPU	Motorola	G3		250 MHz
BIOS				
Hard Disk	Apple			5.0 GB
HD Controller Card				
Floppy Drive	Apple	3.5"		1.44 MB
Keyboard	Apple			
Mouse	Apple			
Power Supply				
Network Interface Card	Apple (Transceiver)			
Monitor	Apple			12.1"
CD-ROM	Apple			
Sound Card	Apple			
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Apple		32 MB		
Cache					
Video RAM					

Other salient features:

- Claris MAC O/S 8.1
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 98 (Word 98, Excel 98, Outlook Express, PowerPoint 98)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : PC Optional Laptop; High-Level GP 3

NSTL Performance Profile Ranking: 88.5% Date of NSTL Certification: Baselined 7/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	Armada 7770		
Motherboard				
CPU	Intel	Pentium MMX		233 MHz
BIOS				
Hard Disk	Compaq			3.0 GB
HD Controller Card				
Floppy Drive	Compaq	3.5"		1.44 MB
Keyboard	Compaq			
Mouse	Compaq			
Power Supply				
Network Interface Card	Compaq (Ethernet and Modem)			
Monitor	Compaq			12.1"
CD-ROM	Compaq			
Sound Card	Compaq			
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		32 MB		
Cache					
Video RAM					

Other salient features:

- Microsoft Windows 98
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : MAC Optional Laptop; High-Level GP 3

NSTL Performance Profile Ranking: 100.0% Date of NSTL Certification: Published 6/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Apple	PowerBook G3		
Motherboard				
CPU	Motorola	G3		250 MHz
BIOS				
Hard Disk	Apple			5.0 GB
HD Controller Card				
Floppy Drive	Apple			1.44 MB
Keyboard	Apple			
Mouse	Apple			
Power Supply				
Network Interface Card	Apple (Transceiver)			
Monitor	Apple			12.1"
CD-ROM	Apple			
Sound Card	Apple			
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Apple		32 MB		
Cache					
Video RAM					

Other salient features:

- Claris MAC O/S 8.1
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 98 (Word 98, Excel 98, Outlook Express, PowerPoint 98)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : PC Optional Desktop; Mid-Level SE 1

NSTL Performance Profile Ranking: 78.1% Date of NSTL Certification: Baselined 7/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	DeskPro 6000D 6300X/4300/CDS		
Motherboard				
CPU	Intel	Pentium II		300 MHz
BIOS				
Hard Disk	Compaq			4.3 GB
HD Controller Card				
Floppy Drive	Compaq	3.5"		1.44 MB
Keyboard	Compaq			101 Extended
Mouse	Compaq			
Power Supply				
Network Interface Card	Compaq (Ethernet)			NDIS-3 Compliant
Monitor	Compaq	SVGA		15" .28 Pitch
CD-ROM	Compaq			24X
Sound Card	Compaq			
Speakers				16-bit Sound Blaster Compatible
Headset/Microphone				
Microphone				
Video Card	Compaq			
Other: Internal Bus Topography Energy Star Compliant				ISA/PCI Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		64 MB		
Cache	Compaq		512 K		
Video RAM	Compaq		2 MB		

Other salient features:

- Microsoft Windows 98
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : MAC Optional Desktop; Mid-Level SE 1

NSTL Performance Profile Ranking: 100.0% Date of NSTL Certification: Published 6/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Apple	PowerMac G3/266		
Motherboard				
CPU	Motorola	PowerPC G3		266 MHz
BIOS				
Hard Disk	Apple			4.0 GB
HD Controller Card				
Floppy Drive	Apple	3.5"		1.44 MB
Keyboard	Apple			104 Extended
Mouse	Apple			
Power Supply				
Network Interface Card	Apple (Transceiver)			Appropriate
Monitor	Apple	SVGA		17" .28 Pitch
CD-ROM	Apple			24X
Sound Card	Apple			
Speakers				Built-in
Headset/Microphone				
Microphone				
Video Card	Apple			
Other: Internal Bus Topography Energy Star Compliant				PCI Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Apple		64 MB		
Cache			512 K		
Video RAM			2 MB		

Other salient features:

- Claris MAC O/S 8.1
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 98 (Word 98, Excel 98, Outlook Express, PowerPoint 98)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : PC Standard Desktop; High-Level SE 1

NSTL Performance Profile Ranking: 100 % Date of NSTL Certification: Baselined 7/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	DeskPro 6400X/6400		
Motherboard				
CPU	Intel	Pentium II		400 MHz
BIOS				
Hard Disk	Compaq			6.4 GB
HD Controller Card				
Floppy Drive	Compaq	3.5"		1.44 MB
Keyboard	Compaq			101 Extended
Mouse	Compaq			
Power Supply				
Network Interface Card	Compaq (Ethernet)			NDIS-3 Compliant
Monitor	Compaq	SVGA		17" .28 Pitch
CD-ROM	Compaq			24X
Sound Card	Compaq			
Speakers				16-bit Sound Blaster Compatible
Headset/Microphone				
Microphone				
Video Card	Compaq			
Other: Internal Bus Topography Energy Star Compliant				ISA/PCI Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		64 MB		
Cache	Compaq		512 K		
Video RAM	Compaq		2 MB		

Other salient features:

- Microsoft Windows 98
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : MAC Standard Desktop; High-Level SE 1

NSTL Performance Profile Ranking: 100.0% Date of NSTL Certification: Published 6/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Apple	PowerMac G3/266		
Motherboard				
CPU	Motorola	Power PC G3		266 MHz
BIOS				
Hard Disk	Apple			4.0 GB
HD Controller Card				
Floppy Drive	Apple	3.5"		1.44 MB
Keyboard	Apple			104 Extended
Mouse	Apple			
Power Supply				
Network Interface Card	Apple (Transceiver)			Appropriate
Monitor	Apple	SVGA		17" .28 Pitch
CD-ROM	Apple			24X
Sound Card	Apple			
Speakers				Built-in
Headset/Microphone				
Microphone				
Video Card	Apple			
Other: Internal Bus Topography Energy Star Compliant				PCI Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Apple		64 MB		
Cache			512 K		
Video RAM			2 MB		

Other salient features:

- Claris MAC O/S 8.1
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 98 (Word 98, Excel 98, Outlook Express, PowerPoint 98)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : PC Optional Laptop; High-Level SE 1

NSTL Performance Profile Ranking: 93.3% Date of NSTL Certification: Baselined 7/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	Armada 7770		
Motherboard				
CPU	Intel	Pentium MMX		233 MHz
BIOS				
Hard Disk	Compaq			3.0 GB
HD Controller Card				
Floppy Drive	Compaq	3.5"		1.44 MB
Keyboard	Compaq			
Mouse	Compaq			
Power Supply				
Network Interface Card	Compaq (Ethernet and Modem)			
Monitor	Compaq			12.1"
CD-ROM	Compaq			
Sound Card	Compaq			
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		32 MB		
Cache					
Video RAM					

Other salient features:

- Microsoft Windows 98
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : MAC Optional Laptop; High-Level SE 1

NSTL Performance Profile Ranking: 100.0% Date of NSTL Certification: Published 6/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Apple	PowerBook G3		
Motherboard				
CPU	Motorola	G3		250 MHz
BIOS				
Hard Disk	Apple			5.0 GB
HD Controller Card				
Floppy Drive	Apple	3.5"		1.44 MB
Keyboard	Apple			
Mouse	Apple			
Power Supply				
Network Interface Card	Apple (Transceiver)			
Monitor	Apple			12.1"
CD-ROM	Apple			20X
Sound Card	Apple			
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Apple		32 MB		
Cache					
Video RAM					

Other salient features:

- Claris MAC O/S 8.1
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0
- Microsoft Standard Office 98 (Word 98, Excel 98, Outlook Express, PowerPoint 98)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : UNIX Optional Desktop; Entry-Level SE 1

NSTL Performance Profile Ranking: 38.4% Date of NSTL Certification: 10/1/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	SUN	Ultra 10		
Motherboard	SUN	UltraSPARCIIi		
CPU	SUN	1-UltraSPARC IIi		333 MHz
BIOS	SUN	UltraSPARC II		
Hard Disk	SUN	Enhanced IDE		4.3 GB, 4500 RPM
HD Controller Card	SUN	On Board		
Floppy Drive	SUN	3.5"		1.44 MB
Keyboard	SUN	Type 5		UNIX layout
Mouse	SUN	Opto-mechanical		3-Button
Power Supply				
Network Interface Card				
Monitor	SUN	VGA		19" .28 Pitch
CD-ROM	SUN	SUNCD24X		24X
Sound Card	SUN	SUN		16 bit
Speakers				
Headset/Microphone				
Microphone				
Video Card	SUN	Creator3D		28 bit 2 buffer, 8 bit overlay plane
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	SUN	1	512 MB	60 ns	SIMMs
Cache	SUN	1	16 KBI+16 KBD On-Chip 2 MB (I+D) Off-Chip		
Video RAM	SUN	1	128 MB		

Other salient features:

- Sun Microsystem Solaris 2.6
- Network Connectivity Imbedded in Solaris 2.6
- McAfee Virus Scan v1.0 (for Solaris)
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97) using WinCenter Pro v3.0
- Sun Microsystem Internet Access PlusPack 2.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : PC Optional Desktop; High-Level SE 2

NSTL Performance Profile Ranking: 100.0% Date of NSTL Certification: Baselined 7/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	DeskPro 6400X/6400		
Motherboard				
CPU	Intel	Pentium II		400 MHz
BIOS				
Hard Disk	Compaq			6.4 GB
HD Controller Card				
Floppy Drive	Compaq	3.5"		1.44 MB
Keyboard	Compaq			101 Extended
Mouse	Compaq			
Power Supply				
Network Interface Card	Compaq (Ethernet)			NDIS-3 Compliant
Monitor	Compaq	SVGA		17" .28 Pitch
CD-ROM	Compaq			24X
Sound Card	Compaq			
Speakers				16-bit Sound Blaster Compatible
Headset/Microphone				
Microphone				
Video Card				
Other: Internal Bus Topography Energy Star Compliant				ISA/PCI Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		64 MB		
Cache			512 K		
Video RAM			2 MB		

Other salient features:

- Microsoft Windows 98
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0

Items below are optional on SE2 seats:

- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform : MAC Optional Desktop; High-Level SE 2

NSTL Performance Profile Ranking: 100.0% Date of NSTL Certification: Published 6/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Apple	PowerMac G3		
Motherboard				
CPU	Motorola	PowerPC G3		266 MHz
BIOS				
Hard Disk	Apple			6.0 GB
HD Controller Card				
Floppy Drive	Apple	3.5"		1.44 MB
Keyboard	Apple			104 Extended
Mouse	Apple			
Power Supply				
Network Interface Card	Apple (Transceiver)			Appropriate
Monitor	Apple	SVGA		17" .28 Pitch
CD-ROM	Apple			24X
Sound Card	Apple			
Speakers				Built-in
Headset/Microphone				
Microphone				
Video Card	Apple			
Other:				
Internal Bus Topography				PCI
Energy Star Compliant				Yes

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Apple		64 MB		
Cache			512 K		
Video RAM			2 MB		

Other salient features:

- Claris MAC O/S 8.1
- Microsoft Windows NT Client v4.0
- Symantec Norton AntiVirus v4.0

Items below are optional on SE2 seats:

- Microsoft Standard Office 98 (Word 98, Excel 98, Outlook Express, PowerPoint 98)
- Microsoft Internet Explorer v3.0
- Eudora Pro v4.01

Offeror Name: RMS

Platform: UNIX Standard Desktop; Mid-Level SE 2

NSTL Performance Profile Ranking: 51.4% Date of NSTL Certification: 10/1/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	SUN	Ultra 60 Model 1300		
Motherboard	SUN	SuperScalar SPARC		
CPU	SUN	1-Ultra SPARC II		360 MHz
BIOS	SUN	UltraSPARC II		
Hard Disk	SUN	Enhanced IDE		4.3 GB, 4500 RPM
HD Controller Card	SUN	On Board		
Floppy Drive	SUN	3.5"		1.44 MB
Keyboard	SUN	Type 5		UNIX layout
Mouse	SUN	Opto-mechanical		3-Button
Power Supply				
Network Interface Card				
Monitor	SUN	VGA		21"
CD-ROM	SUN	SUNCD24X		24X
Sound Card	SUN	SUN		16 bit
Speakers				
Headset/Microphone				
Microphone				
Video Card	SUN	Creator3D		28 bit 2 buffer, 8 bit overlay plane
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	SUN	1	512 MB	60 ns	SIMMs
Cache	SUN	1	16 KBI+16 KBD On-Chip 4 MB (I+D) Off-Chip		
Video RAM	SUN	1	128 MB		

Other salient features:

- Sun Microsystem Solaris 2.6
 - Network Connectivity Imbedded in Solaris 2.6
 - McAfee Virus Scan v1.0 (for Solaris)
- Items below are optional on SE2 seats:
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97) using WinCenter Pro v3.0
 - Sun Microsystem Internet Access PlusPack 2.0
 - Eudora Pro v4.01

Offeror Name: RMS

Platform : UNIX Standard Desktop; High-Level SE 3

NSTL Performance Profile Ranking: 96.9% Date of NSTL Certification: 10/1/98

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	SUN	Ultra 60 Creator 3D Model 2300		
Motherboard	SUN	SuperScalar SPARC		
CPU	SUN	2-UltraSPARC II		360 MHz
BIOS	SUN	UltraSPARC II		
Hard Disk	SUN	Enhanced IDE		4.3 GB, 4500 RPM
HD Controller Card	SUN	On Board		
Floppy Drive	SUN	3.5"		1.44 MB
Keyboard	SUN	Type 5		UNIX layout
Mouse	SUN	Opto-mechanical		3-Button
Power Supply				
Network Interface Card				
Monitor	SUN	VGA		21"
CD-ROM	SUN	SUNCD24X		24X
Sound Card	SUN	SUN		16 bit
Speakers				
Headset/Microphone				
Microphone				
Video Card	SUN	Creator3D		28 bit 2 buffer, 8 bit overlay plane
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	SUN	1	512 MB	60 ns	SIMMs
Cache	SUN	1	16 KBI+16 KBD On-Chip 4 MB (I+D) Off-Chip		
Video RAM	SUN	1	128 MB		

Other salient features:

- Sun Microsystem Solaris 2.6
 - Network Connectivity Imbedded in Solaris 2.6
 - McAfee Virus Scan v1.0 (for Solaris)
- Items below are optional on SE2 seats:
- Microsoft Standard Office 97 (Word 97, Excel 97, Outlook 97, PowerPoint 97) using WinCenter Pro v3.0
 - Sun Microsystem Internet Access PlusPack 2.0
 - Eudora Pro v4.01

Offeror Name: RMS

Platform : Web1 - Regular/Premium Level - PC

NSTL Performance Profile Ranking: N/A Date of NSTL Certification: N/A

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	3000R		
Motherboard				
CPU	Intel	Pentium II		2 x 300 MHz
BIOS				
Hard Disk	Compaq	SCSI HDD Hot Pluggable		5 x 4.3 GB
HD Controller Card	Compaq	Smart-2 PCI		
Floppy Drive	Compaq	1.44 MB		
Keyboard	Compaq	Standard 101 key		
Mouse	Compaq	Standard		
Power Supply				
Network Interface Card	Compaq	Integrated		10/100 MB
Monitor				
CD-ROM	Compaq	IDE-CD-ROM		32X
Sound Card				
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		512		ECC
Cache	Compaq		512 K	High Speed	
Video RAM					

Other salient features:

Software: Microsoft NT 4.0, IIS 4.0

Service level enhancements are accommodated by upgrading server component or model as appropriate.

Enhanced: Proliant 7000 w/4 GB RAM (max), 4 Pentium Pro 200 MHz processors (max), and appropriately sized storage devices.

Offeror Name: RMS

Platform : APP1 - Regular/Premium Level - PC

NSTL Performance Profile Ranking: N/A Date of NSTL Certification: N/A

System Configuration

Item	Manufacturer	30	Revision or Date	Size & Speed
System Unit	Compaq	3000R		
Motherboard				
CPU	Intel	Pentium II		2 x 300 MHz
BIOS				
Hard Disk	Compaq	SCSI HDD Hot Pluggable		5 x 4.3 GB
HD Controller Card	Compaq	Smart-2 PCI		
Floppy Drive	Compaq	1.44 MB		
Keyboard	Compaq	Standard 101 key		
Mouse	Compaq	Standard		
Power Supply				
Network Interface Card	Compaq	Integrated		10/100 MB
Monitor				
CD-ROM	Compaq	IDE-CD-ROM		32X
Sound Card				
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		512		ECC
Cache	Compaq		512 K	High Speed	
Video RAM					

Other salient features:

Software: Microsoft NT 4.0

Service level enhancements are accommodated by upgrading server component or model as appropriate.

Enhanced: Proliant 7000 w/4 GB RAM (max), 4 Pentium Pro 200 MHz processors (max), and appropriately sized storage devices.

Offeror Name: RMS

Platform : File 1 - Regular/Premium Level - PC

NSTL Performance Profile Ranking: N/A Date of NSTL Certification: N/A

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	Compaq	3000R		
Motherboard				
CPU	Intel	Pentium II		2 x 300 MHz
BIOS				
Hard Disk	Compaq	SCSI HDD Hot Pluggable		5 x 4.3 GB
HD Controller Card	Compaq	Smart-2 PCI		
Floppy Drive	Compaq	1.44 MB		
Keyboard	Compaq	Standard 101 key		
Mouse	Compaq	Standard		
Power Supply				
Network Interface Card	Compaq	Integrated		10/100 MB
Monitor				
CD-ROM	Compaq	IDE-CD-ROM		32X
Sound Card				
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	Compaq		512		ECC
Cache	Compaq		512 K	High Speed	
Video RAM					

Other salient features:

Software: Microsoft NT 4.0

Service level enhancements are accommodated by upgrading server component or model as appropriate.

Enhanced: Proliant 7000 w/4 GB RAM (max), 4 Pentium Pro 200 MHz processors (max), and appropriately sized storage devices.

Offeror Name: RMS

Platform : Comp 1 - Regular Level - UNIX

NSTL Performance Profile Ranking: N/A Date of NSTL Certification: N/A

System Configuration

Item	Manufacturer	Model #	Revision or Date	Size & Speed
System Unit	SUN	Ultra Enterprise 3000/6		
Motherboard				
CPU	SUN	Ultra SPARC-II		6 x 300 MHz
BIOS				
Hard Disk	SUN	SCSI HD		5.0 GB
HD Controller Card	SUN	Ultra SCSI		
Floppy Drive	SUN			3.5" 1.44 MB
Keyboard	SUN			
Mouse	SUN			
Power Supply	SUN	Redundant Hot Swap		
Network Interface Card				
Monitor				
CD-ROM	SUN	SUNCD		32X
Sound Card				
Speakers				
Headset/Microphone				
Microphone				
Video Card				
Other				

Memory Module Configuration

Item	Manufacturer	Quantity	MB (total)	Speed	Type
RAM	SUN		1 GB		
Cache	SUN		512 K		
Video RAM					

Other salient features:

Software: Solaris 2.6

Service level enhancements are accommodated by upgrading server components or model.

Premium: Upgrade to Ultra Enterprise 4000/12x, 300 MHz, 2 GB RAM

Enhanced: Upgrade to Ultra Enterprise 4000/12x, 300 MHz, 4 GB RAM